

General Terms and Conditions (GTC) of the Nateschwara Theater Baden

1. Scope of application

These General Terms and Conditions (GTC) govern the business relationship between the Nateschwara Theater Baden (hereinafter referred to as the "Theater") and its visitors, ticket purchasers and other contractual partners. With the purchase of a ticket or the attendance of an event, customers accept these GTC in the version valid at the time the contract is concluded.

2. Conclusion of contract

The contract between the theater and the customer is concluded by the purchase of a ticket. The purchase can be made online or at the theater box office. The prices quoted are final prices in Swiss francs (CHF) and include the statutory value added tax, if applicable.

3. tickets

Tickets can be purchased online or at the box office of the theater. The purchase of a ticket is binding and is subject to payment. Tickets cannot be returned, exchanged or refunded unless the event is canceled by the theater.

4. terms of payment

Payment for tickets is made by Twint, cash or other payment methods offered by the theater. The purchase price is due immediately. In the event of non-payment, the Theater reserves the right to terminate the contract and sell the ticket elsewhere.

5. event cancellations and changes

The Theater reserves the right to cancel events or to make changes in terms of time or content. In the event of a cancellation, the customer will receive a full refund of the ticket price. In the event of changes no entitlement to a refund unless the changes affect the event program significantly.

6. Liability

The theater is only liable for damages caused by intentional or grossly negligent behavior of its employees. The Theater is only liable for property damage and financial loss in cases of intent or gross negligence.

7. house rules

Visitors to the theater undertake to observe the house rules. The theater is entitled to expel persons who violate the house rules or expel them from the event. In this case, there is no entitlement to a refund of the ticket price.

8. data protection

The Theater processes customers' personal data in accordance with the provisions of the Swiss Data Protection Act (DSG). The data is used exclusively for the purpose of processing the contract and to provide information about events. Data will only be passed on to third parties within the framework of the legal requirements.

9. Place of jurisdiction and applicable law

Swiss law applies exclusively to all legal relationships between the theater and the customer. The place of jurisdiction is Baden, Canton Aargau.

10. severability clause

Should individual provisions of these GTC be or become invalid, this shall not affect the validity of the remaining provisions shall remain unaffected. The invalid provision shall be replaced by a provision that comes as close as possible to the economic purpose of the invalid provision.

These GTC enter into force on September 26, 2024 and apply until further notice.